



The American Red Cross of Massachusetts Bay (ARCMB) operates critical programs and services that improve the lives of women, men and children. ARCMB is one of the largest chapters in the National Red Cross network, providing services across 145 cities and towns in eastern Massachusetts with a combined population of almost four million. The chapter trains and mobilizes nearly 3,500 volunteers who support the delivery of services to over a half million people each year. Headquartered in Cambridge, ARCMB has locations in Boston, Brockton, Fall River, Haverhill, New Bedford, Peabody, Quincy, and Waltham that serve as local sites for community programs, volunteer recruitment, and disaster preparedness and response.

The American Red Cross of Massachusetts Bay provides the following services:

Disaster Services

ARCMB responds to nearly 500 incidents each year, mostly house fires that affect over 3,200 individuals. In responding to these incidents, ARCMB provides immediate emergency financial assistance including food, clothing, shelter, and other support services such as counseling to assist affected individuals and families during their recovery from a disaster.

Healthcare Job Training

The largest program in the region, Healthcare Job Training provides more than 1,400 people each year in eastern Massachusetts with training and certification to become nurse assistants and home health aides. Over 90% of the students of the ARCMB program graduate and successfully complete the required state certification program. Over 80% of our students become employed in the healthcare industry.

Health and Safety Training

These life-saving courses instruct and certify nearly 110,000 people a year in a broad range of skills including cardiopulmonary resuscitation (CPR), automated external defibrillator (AED) and first aid, and water safety. Classes are conducted in the workplace and in community settings throughout the region.

Food and Nutrition Programs

ARCMB provides emergency food assistance to 109,000 individuals annually through our food pantries. In our leadership role as the central agency in Food Drive for the Hungry, ARCMB delivers over 7 million meals to emergency feeding programs throughout Massachusetts each year.

International Social Services

We bring families together by providing international tracing services to locate and reunite over 1,000 people a year who have been separated from their relatives in other countries as a result of armed conflict or natural disasters. We also assist families in sending Red Cross messages to lost loved ones.

Services to Armed Forces

ARCMB is also part of a worldwide network that provides military families with 24-hour emergency communication and financial assistance and assisted over 1,000 members of the armed services and their families last year.

Families and individuals across eastern Massachusetts depend on your local Red Cross to deliver core community services and programs that help change lives and strengthen communities. Your support helps ARCMB to build capacity so we can expand our programs, increase the quality of services provided, inspire greater youth involvement and raise the number and diversity of volunteers. Be a part of a life-changing experience. Join the American Red Cross of Massachusetts Bay in our work to assure that our communities are prepared - get trained, volunteer, make a donation.